



California Consumer Privacy Act (CCPA): FAQ

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Note: This document is provided for informational purposes only and does not constitute legal advice. Egnyte advises any interested parties to consult with professional advisers as needed to tackle specific issues relating to data privacy.

What services does Egnyte provide to its customers?

Egnyte's business-to-business cloud software platform helps our customers manage their data through a content management, governance, and collaboration solution. The Egnyte platform lets customers access data more securely, collaborate on data more efficiently, and track sensitive data more effectively. Egnyte's services are hosted in different locations based on the instructions of the customer.

What is the CCPA?

CCPA is a California law that was enacted in June 2018 and will go into effect on January 1, 2020. CCPA provides California consumers with certain rights regarding their personal information that may be collected by businesses, including disclosure, access, and deletion rights. It also requires that some businesses provide certain information to consumers, including notice around the types of use and collection of personal data.

As of the publication of this document, CCPA has been amended and continues to go through the amendment process, so this document may not fully account for changes that occur subsequent to such publication.

What entities does the CCPA regulate?

CCPA was implemented to protect California consumers and households. It regulates the behavior of for-profit entities doing business in California that collect or sell personal information of California consumers, where such entities: i) have annual gross revenues in excess of \$25 million, ii) possess the personal information of 50,000 or more consumers, households, or devices, and iii) earn more than half of their annual revenue from selling consumer's personal information.

What are Egnyte's security and confidentiality commitments?

Egnyte remains focused on any and all data security and privacy issues that may impact us or our customers, and we have our eye to new legislation or regulation addressing these issues. Following the enactment of the General Data Protection Regulation (GDPR) out of the European Union, Egnyte memorialized its security commitments in a public Data Protection Addendum, which can be found at the following link: <https://www.egnyte.com/enterprise-tos/data-protection->



[addendum.html](#). In addition, Egnyte has continued to update its Privacy Policy, which can be found at the following link: https://www.egnyte.com/corp/privacy_policy.html.

Each of these documents highlight Egnyte's well-rounded security infrastructure and operational controls, which are meant to help protect customer information at all times and to help Egnyte remain compliant with applicable laws and regulations. Egnyte's security program is regularly audited by external parties, and it provides for the processing of customer's personal data only as instructed under the terms of that customer's agreement with Egnyte.

Can a business that collects personal information from California consumers or households still use Egnyte's services?

Yes, CCPA has not changed Egnyte's commitment to security and confidentiality for customer data, and our services platform may be used by your business under our applicable terms of service. Any such customer should consult with its own advisers to ensure it is meeting its obligations under CCPA.