

EGNYTE

I NEED TO SEND THIS FILE

User Productivity Impact

COMMON EXPERIENCE

Is the recipient internal or external?

Internal

External

Does the user have access to the location this file lives in?

Yes

No

Tell the user where to find it by sending the path.

Copy the file to a location that they do have access to.

But, I don't know what they have access to!

Open a Help Desk ticket or call IT.

Upload it into personal drive.
Creates a copy of the file that now lives outside of IT control.

I'll just send it through personal Cloud File Sharing Solution, Google Drive, etc. It's easier.

Send an email with a link to personal drive.

Email

How did you send it last time?

Personal Account

FTP

Edit the file.

Oh no, I need to make a change to the file I just shared!

Is the file small enough for email?

Yes

No

Attach it to an email.
Creates a copy of the file.

What's my FTP password again? Do I have access?

Login to the FTP server & copy the file to a folder that they have access to.

But, I don't know what they have access to!

EGNYTE EXPERIENCE

Do I prefer working in the web or mapped drive?

Web

Mapped Drive

Choose Share Copy/Paste link in email, Slack, or any method of communication or send an email directly from the web.

Right-click the file on the mapped drive and choose "Copy Link" Paste link in email, Slack, or any method of communication.

I need to update a file that I already sent.

Edit the file using the mapped drive or WebEdit.

You're done! No need to send again.

No

Yes

Did I check "Always show the most recent version of the file" when creating the original link?

For more information visit www.egnyte.com

EGNYTE

In a content critical age, Egnyte fuels business growth by enabling content-rich business processes, while also providing organizations with visibility and control over their content assets. Egnyte's cloud-native content services platform leverages the industry's leading content intelligence engine to deliver a simple, secure, and vendor-neutral foundation for managing enterprise content across business applications and storage repositories. More than 16,000 companies trust Egnyte to enhance employee productivity, automate data management, and reduce file-sharing cost and complexity. Investors include Google Ventures, Kleiner Perkins, Caufield & Byers, and Goldman Sachs.